leadent digital

Oracle Field Service
Powertools

Extend your field service capability with our tools and
expand what you can do with Oracle Field Service

ORACLE | Service Partner

Expertise in
Field Service
in EMEA–Western Europe

Power and Flexibility

Delivered and implemented as a simple, single offering by our field service technology experts, our Oracle Field Service Powertools provide additional functionality to your Oracle Field Service (OFS) solution, based on your exact business requirements.

We partner with you every step of the way, from planning your improvements to implementation, hosting, monitoring and support.

WANT TO KNOW MORE?

System Analysis
Expertly identifying where and how you could improve your use of your Oracle Field Service.

Full Implementation
Optimal plug-in solution design and implementation utilising the OFS API framework, focused on the needs of your customers, end users and stakeholders.

Ongoing Support
Proactive maintenance, reliable hosting and responsive ongoing support of the software services.
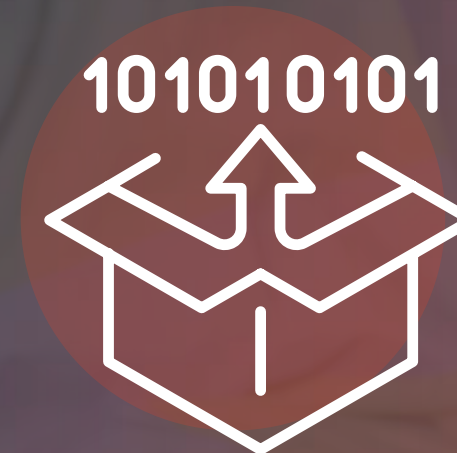
What's Included?

Our OFS Plugins and enhancements will extend your field service capability. Add capability, smoothe workflow or improve data management, all with a seamless user experience.
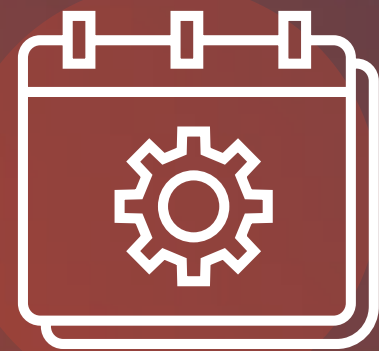
Complex Jobs Manager
Simplify complex projects, by splitting single requests into multiple, pre-defined, segmented or linked activities, saving projects as templates for the future, mandating sequential activities to timeframes or workflows, and ensuring teams are automatically updated.

Data Manager
Quickly and easily upload configuration data into Oracle Field Service environments, with a list of commonly used parameters, get access to spreadsheet templates, contextual help, and easy extracting tools, to transform the way you manage your data in Oracle Field Service.

BOOK A DEMO

Activity Migrator

Transfer activity data between development, test, training and production environments to allow for testing of configuration and 'what-if' routing changes. Deliver training based on recent, actual data and a more dynamic, robust scheduling function. Plus, configure exclusions for non-customer activities, cancelled activities and updates of job durations.

Form Manager

Gain increased value from your bespoke field-based forms, by storing, searching, retrieving, or exporting your form data for easy analysis. Create bespoke searches per report type, add new forms, or update form outputs, and include embedded, annotated images and all data types.

Field Analytics

Enjoy time-based data, a unique geographical view of your demand and supply, and the ability to better understand the potential reach and capacity of your field teams, all using a simple self-service portal. It integrates with your field service management system and offers a different view of your field operation, using intuitive dashboards.

BOOK A DEMO

Bespoke Solutions

Alongside our package of Oracle Field Service enhancements, we can also develop bespoke services to meet your business-specific requirements.

Expert, Tailored Solutions
Solutions developed by an experienced team that deeply understands Oracle Field Service, and the field service process.

Customisable Solutions
Solutions designed to integrate with your existing Oracle Field Service look-and-feel, allowing for a seamless experience for your users.
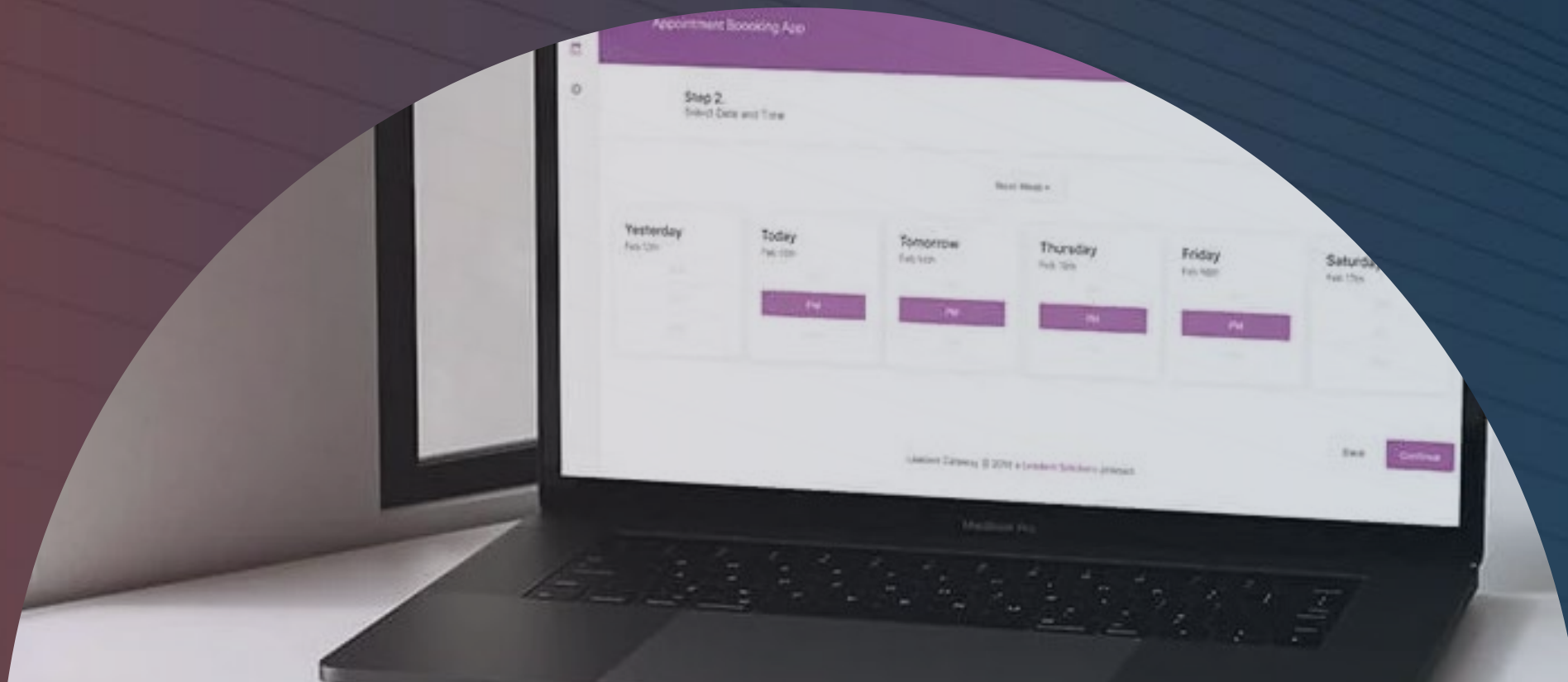
Some of our bespoke work

Inventory/stock management

Search inventory availability in teams spanning multiple buckets, in seconds. Transfer and order inventory from co-workers and stores and provide country-specific parts catalogue pricing.
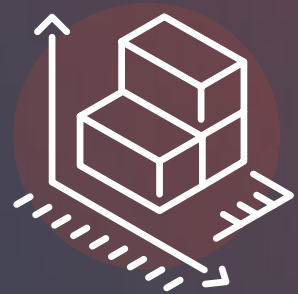
Field self-assignment of activities

See a responsive, Outlook-Calendar-like view of assigned work and self-assign to easily fill whitespace with unscheduled activities. Also, search for unscheduled work across various teams based on user-provided criteria.

Some of our happy clients

CALOR

love every drop
anglianwater

ARISTON
The home of sustainable comfort

Cyngor Abertawe
Swansea Council

NWG
living water

Why choose the Oracle Field Service Powertools package?

Ramp up, or scale down with ease
Get the benefit of all the tools to use as often or as infrequently as you need. Scale up or down, as your business grows and changes.

One all-in price
One, simple cost includes all the enhancements, meaning you can leverage incremental tactical improvements.

Ongoing, expert support
Our expert team offers continuous support once implemented; from consistent health-checks and suggested development, to roadmap improvements, maintenance and support from our UK team.

Why choose Leadent Digital?

We assist field service organisations with pre-built and custom-developed tools that deliver additional value from your investment in Oracle Field Service. As a long-standing Oracle partner, with certified expertise in OFS, we have over two decades of experience in consulting on, developing and implementing field service solutions, with a focus on improving and future-proofing your processes, workflow, and technology.

ORACLE FIELD SERVICE EXPERTS
We have Oracle Certified Expertise in Field Service. As a long-standing Oracle partner, the only one specialising in field service, we are uniquely positioned to offer unrivalled expertise in Oracle Field Service.

BUSINESS + TECHNOLOGY CONSULTING
We offer practical, relevant, impartial advice on software, extensions, and plugins, to help you improve customer, operational and regulatory performance within your field operations.

END-TO-END IMPLEMENTATION
As experts in technology and end-to-end field service processes, we can help you implement your chosen technology solutions, quickly and efficiently. Our technical implementation experience lies across a wide range of other field service technologies.

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Get in touch

BOOK A DEMO   **WANT TO KNOW MORE?**

+44 844 (0)414 5707 | hello@leadent.digital | leadent.digital

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