

Oracle Field Service (OFS) Activity Migration Tool



The Challenge

Anglian Water had recently implemented Oracle Field Service (OFS) and was looking to further utilise the solution's capabilities in order to deliver improved performance in planning and scheduling. A key element needed for this was achieving an improvement in routing; an important factor given Anglian Water's large geographic coverage and distributed workforce.

Our Service

Leadent's OFS Activity Migration Tool allows customers to benefit from **improved scenario planning** and reduces the effort involved in managing the **testing of different configuration**, by enabling a **quick and easy transfer of activity data** between different OFS environments.

Anglian Water immediately saw the potential to use our OFS Activity Migration Tool in order to **test alternative routing plans** and game what-if situations, using **real-life, recent data** from the live OFS environment.

Value Delivered

As a result of using the OFS Activity Migration service, Anglian Water has been able to:

- **Test alternative configurations** using real-world activities from the live environment
- **Test new and updated routing plans** to show how they compare to what happened in the live environment
- **Reduce effort** in managing activity data between various OFS environments
- **Increase responsiveness and agility** in the face of changing circumstances

"Leadent's OFS Activity Migration Tool has helped us manage our scheduling capability in a much more proactive way, and has increased our ability to respond when things change. It's a simple tool on the face of it, but it's provided real value to our operation."

Alex Pipes, Centre of Excellence Manager,
Customer & Wholesale Services, Anglian Water

